

Cambridge International AS & A Level

PSYCHOLOGY

Paper 3 Specialist Options: Theory

9990/32

October/November 2022

1 hour 30 minutes



You must answer on the enclosed answer booklet.

You will need: Answer booklet (enclosed)

INSTRUCTIONS

- Answer **four** questions in total:
 - Answer questions from **two** options.
 - For each chosen option, answer **all** questions.
- Follow the instructions on the front cover of the answer booklet. If you need additional answer paper, ask the invigilator for a continuation booklet.

INFORMATION

- The total mark for this paper is 60.
- The number of marks for each question or part question is shown in brackets [].

This document has 4 pages. Any blank pages are indicated.

Psychology and abnormality

Answer all questions.

1	(a)	Explain what is meant by 'kleptomania'.	[2]
	(b)	Outline two of the components that Griffiths (2005) used to define addiction.	[4]
	(c)	Explain one strength and one weakness of the definition of addiction proposed by Griffit	ths. [6]

- (a) Describe treatments and management of schizophrenia and delusional disorder (biochemical, ECT, token economy, CBT).
 - (b) Evaluate treatments and management of schizophrenia and delusional disorder (biochemical, ECT, token economy, CBT), including a discussion of ethics. [10]

Psychology and consumer behaviour

Answer all questions.

3	(a)	Explain what is meant by 'satisficing' in consumer decision-making.	[2]
	(b)	Describe 'prospect theory' in consumer decision-making.	[4]

- (c) Explain two weaknesses of prospect theory in consumer decision-making. [6]
- 4 (a) Describe what psychologists have discovered about selling the product (sales techniques, interpersonal influence techniques, ways to close a sale). [8]
 - (b) Evaluate what psychologists have discovered about selling the product (sales techniques, interpersonal influence techniques, ways to close a sale), including a discussion on usefulness.
 [10]

Psychology and health

Answer all questions.

5	(a)	Identify two biochemical tests that measure non-adherence in patients.	[2]
	(b)	Describe the procedure used in the study by Chung and Naya (2000) on pill counting.	[4]
	(c)	Explain two weaknesses of the study by Chung and Naya.	[6]

- 6 (a) Describe what psychologists have discovered about sources of stress (physiology of stress and effects on health, and causes of stress).
 - (b) Evaluate what psychologists have discovered about sources of stress (physiology of stress and effects on health, and causes of stress), including a discussion of nature versus nurture. [10]

Psychology and organisations

Answer all questions.

- 7 (a) Explain what is meant by 'organisational commitment', e.g. Mowday et al. (1979). [2]
 - (b) Outline two hygiene factors identified by Herzberg (1959) in the two-factor theory of job satisfaction. [4]
 - (c) Explain one strength and one weakness of the two-factor theory of job satisfaction. [6]
- 8 (a) Describe what psychologists have discovered about need theories (hierarchy of needs, ERG theory, achievement motivation).
 [8]
 - (b) Evaluate what psychologists have discovered about need theories (hierarchy of needs, ERG theory, achievement motivation), including a discussion of determinism versus free-will. [10]

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